





Financial Management One Step Beyond

November 2018

Uday Thakkar uday@redochre.org.uk

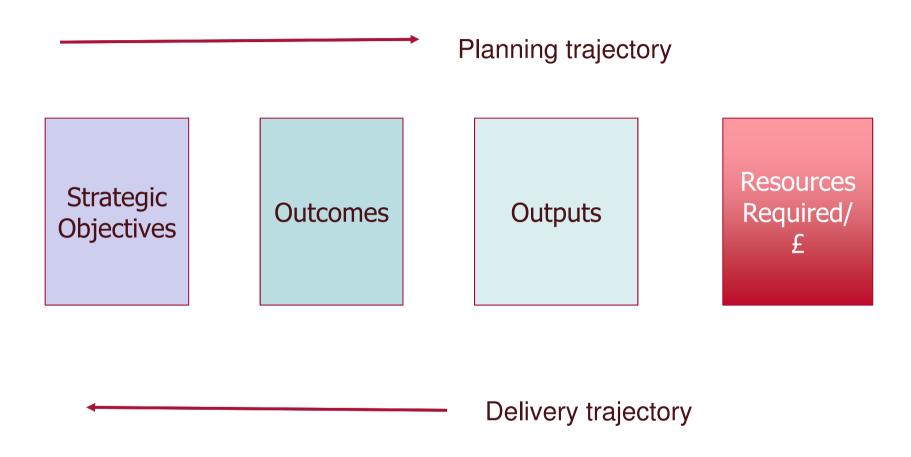


Communications & Management Tool

- Using numbers to
 - Plan
 - To understand what is going on
 - Make & support decisions
 - To communicate information



Strategic Process





Planning

- Using numbers to
 - Plan
 - To understand what is going on
 - Make & support decisions
 - To communicate information



Forecasts

- Your vision drives the change you need to make
- Create short to medium strategic objectives (mission)
- Will they deliver the desired outcomes?
- What outputs & activities required?
- What resources required to do this?
- How the resources are utilised and sourced is your Financial Forecast



Refining the forecasts

- Consider
 - Demand for services
 - Resource constraints
 - Timing
 - Trends/ seasonality/ inflation
- Forecasts are a tool to test and implement the assumptions
- •Forecasts together with a strategic/ business plans are used to generate grant funding or investment



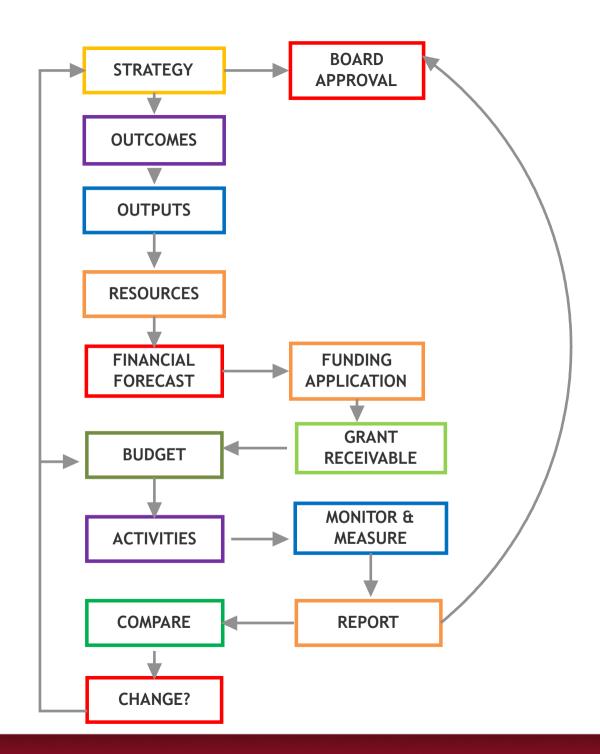
Assumptions

Forecast steps

| | Year 1 | Year 2 | Year 3 |
|---------------------------------|--------|--------|--------|
| | | | |
| Activity proposed/interventions | 100 | 150 | 300 |
| | | | |
| Resource required | | | |
| Outreach staff | 5 | 8 | 20 |
| Management | 1 | 2 | 4 |
| Support staff | 1 | 1 | 3 |
| | | | |
| | £'000 | £'000 | £'000 |
| Employment costs | 150 | 300 | 400 |
| Direct costs | 50 | 100 | 200 |
| Support and core costs | 50 | 75 | 100 |
| | | | |
| Total Costs | 250 | 475 | 700 |
| Funding requirement | | | 1,425 |



Budget Cycle





Assumptions

- •With experience (historical evidence or personal experience) the accuracy of assumptions increases
- •The closer to the present the more accurate the assumption
- Need to be reasonable and need to be robust when questioned
- Revenues hard to predict
- Costs easier



Income expectation

| Absolute | ely need | Require | Nice to have |
|--------------|----------|-------------|-----------------|
| Have in hand | | Need to get | |

| Funder | What for | Have capability/ resources | A How much | B Likelihoo d % | C = A x B Expectati on |
|--------|-------------|----------------------------|------------------|-----------------------|------------------------------|
| Α | | | | | |
| В | | | | | |
| С | | | | | |
| Total | | | | | Value |

Costs

- Easier to predict
- Lot of information available
- Predictions dependent on:
 - Market conditions
 - Understanding of resource requirements
 - Allocation and categorisation

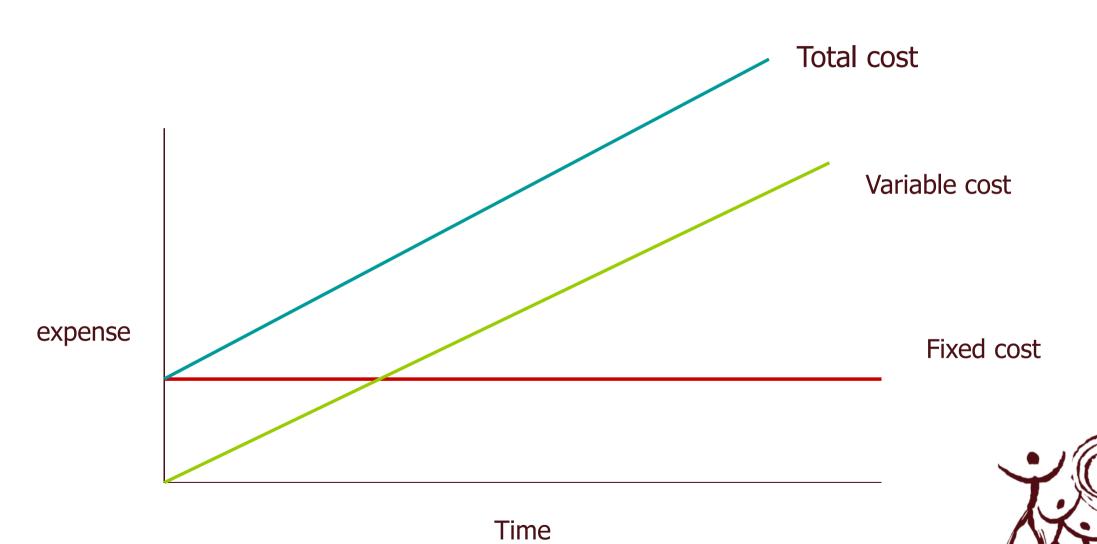


Types of Cost

- Variable costs
 - •These are costs that change with activity, so that each time something is done there is a cost associated with it
- Fixed costs
 - •These are costs that are incurred even where there is no activity



Types of Cost



Break Even Analysis

- Tool for checking viability of strategy delivery
- How many interventions required to cover total costs?
- Each intervention generates revenue
- Deducting variable cost from the revenue =
 "contribution" towards paying fixed costs
- A certain number of interventions will result in the fixed costs being paid off – this is the "Break Even" point



Break Even Analysis - 2

- Revenue per intervention = x
- Variable cost per intervention = y
- Contribution = x-y
- Fixed costs/ (x-y) = z (no. of interventions to break even)
- can we deliver z interventions (or more?)
- The contribution for every intervention after this is profit



Other tools – marginal cost analysis

- This is used to make decisions on whether to extend an existing activity
- Usually as the bulk of the fixed costs are already met the additional activity can be undertaken even if the contribution is now lower
- You need to know the sales and variable costs and any additional fixed costs to determine whether to increase your activity



Budgets

- This is your working document
- What you expect to undertake on a monthly basis
- The comparison between the budget and actual performance allows you to ensure you are heading in the right direction
- Done through the use of variance analysis



Variance

- Difference between prediction (Budget)
- What really happens (Actual)
- Difference (Variance)
- Explain Variance monthly

| | ACTUAL | BUDGET | +/-VE | % | EXPLAIN? |
|---------------|--------|--------|-------|----|----------|
| Grant/ income | 98 | 100 | -ve | 2 | X |
| Grant/ income | 115 | 100 | +ve | 15 | ✓ |
| Purchases | 103 | 100 | -ve | 3 | X |
| Utilities | 125 | 100 | -ve | 25 | ✓ |

Budget action

- Variance analysis and any call to action dependent on
 - Comparing the right data
- If the variance is affected by the delivery quantity you need to readjust the budget – "Flex"
- This allows you to make a more informed comparison
- Then you can decide whether the strategy needs changing incorrect basic assumption



Forecasts / Funding application

- Forecasts support strategy
- Strategy describes intended short term programme delivery Mission
- This is the basis for creating business plans and funding applications
 - What we want to change
 - Activity to achieve this
 - Resources required
 - Call for resources



Application analysis

- The assumptions regarding delivery
 - Understanding of problem & solution
 - Understanding of beneficiary needs
 - What the outcomes/ impact will be
- Management credibility to deliver programme
- The numbers supporting strategy stack up
 - How will the money be utilised
 - Assumptions
 - Credible & sensible

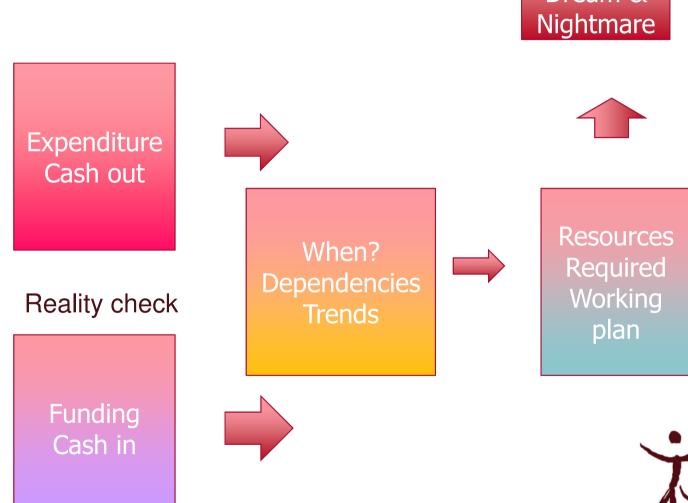


Financial planning

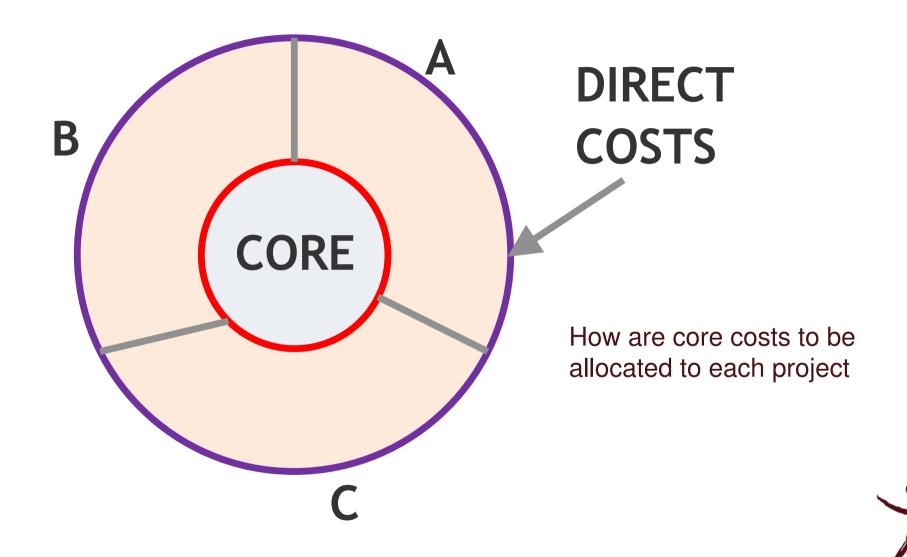
Plan "B" Dream & Nightmare

Resources Required Initial plan

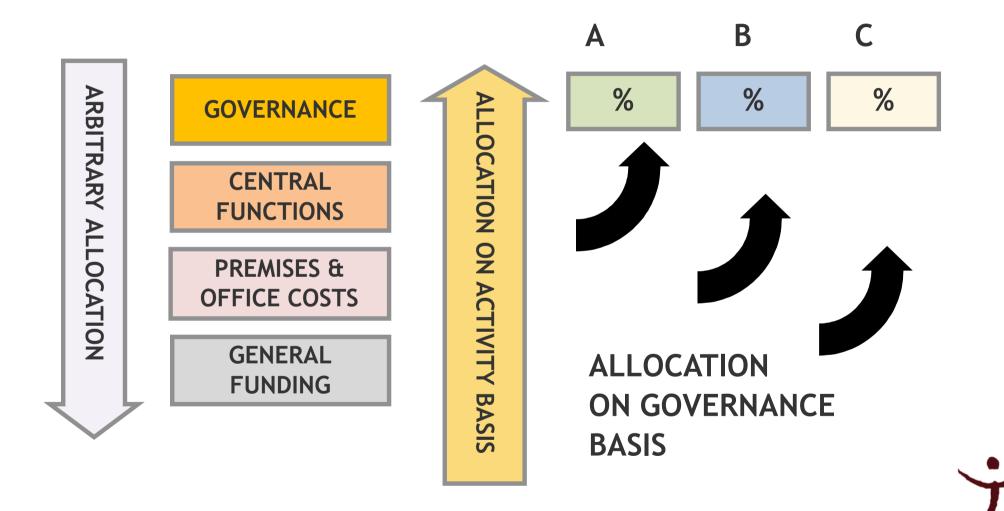
Hypothetical



Full Cost Recovery



Cost Allocation



Concerns

- Arbitrary allocation results in under recovery
- Any method results in under or over recovery
- Especially when projects starts are at different times
- Should this matter?
 - Consistency of approach
 - Over recovery offer GMT money back
 - Under recovery should be greatest concern
 - How to create unrestricted income flows and reserves



Risk – Financial considerations

| Areas of Financial Risk | | |
|-------------------------|----------------------|--|
| Financial understanding | Financial systems | |
| Personnel | Financial controls | |
| Cost control | Bank management | |
| Funding success | Cash flow management | |
| Funding dependency | Petty cash controls | |
| Income diversification | Salaries | |
| Asset management | Reserves management | |



Risk analysis sample – common sense

| When are financials presented to Board | Never/ late | Tabled | In advance |
|---|----------------|---------------------------------|------------------|
| Do we all understand the financial figures presented to us? | Never | When they are explained | Always |
| What proportion of your income are you confident about next year? | <50% | 50-75% | >75% |
| What proportion of income comes from 2 biggest funders? | >50% | 25-50% | <25% |
| Are salaries ever paid from funds received for other purposes? | Yes, often | Rarely, & only for a short time | Never |
| Is it a struggle to get the cash to meet the month end payroll | Always | Sometimes | Rarely/ never |

Risk – Pl Matrix

IMPACT

High Impact/ High Impact/ **Low Probability High Probability TRANSFER TERMINATE** Low Impact/ Low Impact/ **High Probability** Low Probability **TAKE TREAT**

PROBABILITY



Income & endowments

| Categories | Types | What? |
|--------------------------------------|--|---|
| 1. Income from Donations & Legacies | Income from donations & legacies | grants/legacies/donations (no expectation of a service in return) |
| | Other trading activities | Non charitable trading activities/ fundraising activities |
| | Income from investments | interest/divis/rent |
| 2. Income from charitable activities | Fees or grants rec'd specifically to deliver services & activities | Grants/fees (Contractual to further charitable objects) |
| 3. Other income | Whatever does not fit above | Unusual items e.g. sale of fixed assets |

SoFA Recommended Format

| Explanation | Endowment £ | Restricted £ | Unrestricted £ | Total £ | Last Year £ |
|---------------------|----------------|-----------------|-------------------|------------|----------------|
| Sources of Income | + | + | + | + | + |
| Matched Expenditure | | - | - | - | - |
| Surplus/Deficit | = | = | = | = | = |
| Reserves B/Fw'd | + | + | + | + | + |
| Reserves C/F'wd | + | = | = | = | = |

Expenditure

| Match type of incoming Resource | What is included |
|---|--|
| 1. Expenditure on raising funds | Costs of generating donations and legacies (fundraising / publicity). Cost of goods sold. Investment management costs |
| 2. Expenditure on charitable activities | Includes governance costs which will be a separate component of support costs |
| 3. Other expenditure | Anything else |
| 4. Support costs | Costs that allow other activities to be undertaken shown in the notes to the accounts for those reporting on an activity basis |



Balance Sheet

- •The balance sheet is a record of an organisation's net worth, this is the difference between:
- Assets
 - Something the charity <u>owns</u>, and
- Liabilities
 - What the charity <u>owes</u>



Balance Sheet 2

Assets

- Fixed assets = those used on a long term continuing basis
- Current assets = those you expect to sell or convert into cash within 1 year

Liabilities

- Current liabilities = amounts you expect to pay within 1 year
- Long term liabilities = amounts payable not within 1 year



Net Worth

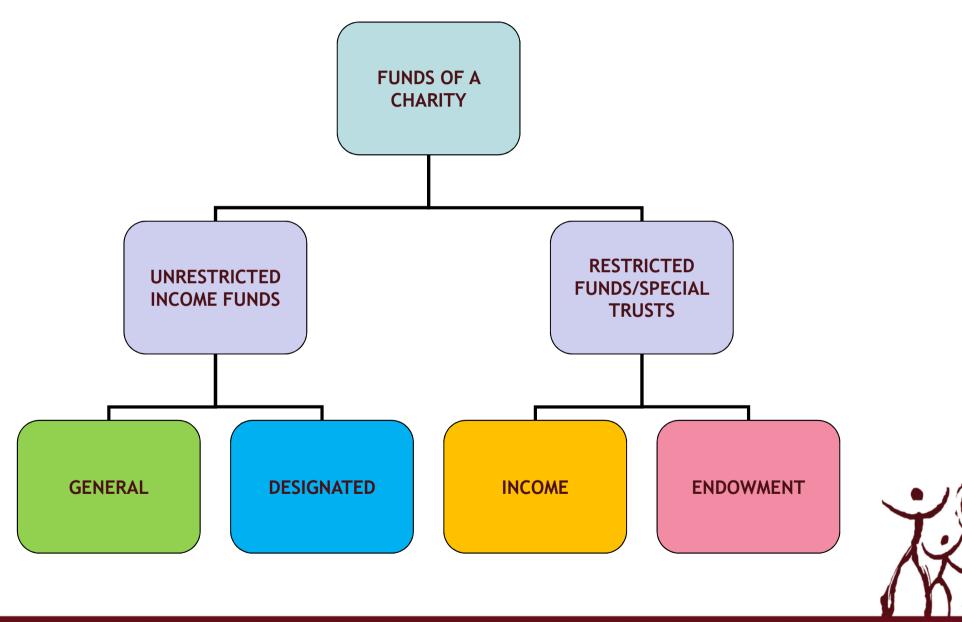
| | | £ | £ |
|-----------------------|---------------------|---|---|
| Investments | | | + |
| Fixed Asset | | | + |
| | Current assets | | |
| | Cash/Debtors | + | |
| | Current Liabilities | | |
| | Creditors | _ | |
| | Net Assets | | + |
| Long Term Liabilities | | | _ |
| Net Worth | | | + |

Balance Sheet review

- Fixed assets
 - Valuation can be suspect
 - Not readily realisable into cash
- Current assets
 - How quickly are debtors turned into cash
 - What is period of stock holding
- Current liabilities
 - How much is owed to suppliers
 - How much is owed to HMRC



Reserves



Reserves review

- Unrestricted reserves
 - Flexibility of operations
 - Innovation
 - Employee development & retention
- Charity Commission
 - Sufficient funds to
 - Seek additional funding, or
 - Orderly shut down redundancy
 - Rule of thumb 3 months



Unrestricted reserves

- How much is available as "Cash"?
 - Surplus in any period goes into
 - Bank
 - Unrestricted reserves
 - Spend money on fixed assets
 - Bank balance reduces
 - Reserves unchanged
- Funders
 - Why not utilising available reserves for programme activities
 - Getting the balance right



Trustee's Annual Report

- Responsibility of the trustees
- Essential marketing document but has to be audit compliant
- What most stakeholders will read
- The trustee report expands on what the charity has done and what it will do in future (strategy/ public benefit)
- Risk policy
- Reserves policy
- It is "colouring" in the bits that the figures cannot tell



TAR Framework

| Who are we? | Reference and administration |
|---|--------------------------------------|
| How do we work? | Structure, governance and management |
| What are we doing? | Objectives and activities |
| What did we do and how well did we do it? | Achievements and performance |
| How did we afford it? | Financial review |
| What are we planning? | Plans for future periods |
| What else do we look after | Custodianship |